

Pinelodge Holidays Limited



Sandybrook Country Park

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Introduction

Sandybrook Country Park is situated on a gently sloping hillside overlooking the surrounding countryside. The roadways are tarmac surfaced with speed bumps and a 5mph speed restriction in place. The buildings and lodges are generally single storey and so provide good access to less able people. Some accommodation is specially adapted for wheelchair access and we welcome parties which include wheelchair bound individuals.

At Pinelodge Holidays we strive to make all of our facilities available to persons of all needs/requirements. We hope you find this Accessibility Statement useful both before and during your stay with us. As with all other aspects of your holiday, if you have any queries please do not hesitate to contact a member of staff who will gladly offer their assistance.

Pre-Arrival

All of our Pinelodges are of a single storey nature. For specific details of the lodges, please see the information given later in this document. For availability of specially equipped lodges, or further information on any of the details given in this statement please contact us by:

- Telephone: 01335 300 000
- Fax: 01335 342679
- Email: admin@pinelodgeholidays.co.uk or sandybrook@pinelodgeholidays.co.uk
- Internet: Please feel free to complete the contact form on www.pinelodgeholidays.co.uk

Our reception team are always happy to accept Type Talk calls.

Arrival and Car Park Facilities

- Upon arrival to the park, after a short distance up the 5mph driveway, following our one way system, the reception building appears on your left hand side, with 3 'check-in only' car park spaces. Additional parking can be found just before this on the right hand side (adjacent to coach house building)
- Please register at reception where you will be given any further information required and staff members will provide directions or assistance to locate your holiday accommodation
- The speed bumps throughout the park are highlighted with yellow markings

Reception Area

- The reception area can be accessed by descending 4 steps or by taking the shallow ramp leading to the ground level door (120cm wide)
- The main doors to enter the reception area are PULL doors (90cm). A staff member will help if assistance is required (the reception doors are glass), or if the second of the double doors needs to be unlocked for access
- Within reception there is a 100cm high counter

- Toilets, including one suitable for disabled use, can be accessed via the adjacent changing rooms (see below for details)
- The floor space within reception is ample and allows for ease of wheelchair manoeuvrability
- Chilled fizzy drinks, chocolate and milk can be purchased from reception

The Coach House, bar and restaurant

- Access to the bar is gained at road level
- The narrowest point upon entering the bar is 75cm
- The height of the bar is 110cm
- Plenty of room is available in the bar area to manoeuvre a wheelchair, and easy access to tables with a choice of benches, chairs and chairs with arms. These can be moved/removed on request.
- Toilet facilities are accessed via an 85cm wide door, with ample space for manoeuvrability
- There is a level outdoor seating areas situated at the front of The Coach House.

Pool Room

- Situated opposite Reception
- Access is gained via 10 small steps with a brick balustrade to hold onto, leading to an 80cm wide entry door
- Upon entry to this area, level access toilets are situated on the right
- A clear path has been left to gain access to all areas of the room, the typical width being 80cm
- The pool tables are 85cm high
- A 90cm wide staircase allows users to descend to the ground level where the soft play area is situated

Public Laundry

- The laundry can be accessed by following the 120cm wide level path to the right of the main reception entrance
- The entrance to the laundry is 85cm wide and has a 20cm high step
- The height of the machines is approximately 90cm
- The sink within the laundry room is 95cm high

Soft Play Area

- Accessed from the courtyard of The Coach House, with a level entry double door (110cm wide) or by the internal staircase leading down from the pool room
- The soft play area has been designed for children of the age 5 and under
- Within the soft play room there is seating and a large open space for manoeuvrability of wheelchairs

Outdoor Play Area

- This area has a variety of structures designed for use by children over the age of 5 and has soft bark flooring
- Entrance to the area is gained by following a 100cm wide gravel path
- The area can be supervised from an adjacent picnic bench and seating area

Indoor Leisure Facilities

- There is a pool spectator area which comprises seats and tables, accessed via a glass door in reception (85cm wide)
- Outside of the viewing area (in the main reception) there is a 50cm high bench
- Entrance to the changing area is gained via a level entry 85cm wide door in reception
- The surface of the changing area/wet room is wheelchair friendly
- The changing area includes a disabled use toilet with grab rails for the sink/toilet, a shower area and seat, as well as a cord pull alarm system
- The disabled use toilet may be locked and used for changing/showering
- Ordinary changing cubicles are typically 65x160cm, with family cubicles being 120x165cm
- A choice of high or low level lockers is provided for ease of use
- A 95cm wide door provides access to the pool area
- Upon entrance to the pool, users can use the low level entry, which comprises long low steps leading into the pools shallow point, with a grab rail
- The spa area is accessed at ground level
- There is a rail to assist entry/exit into the spa pool
- The typical width of the pool surround is 120cm, and wheelchairs may be taken to poolside if necessary, providing they do not block the path of other users, or emergency exits
- The sauna within the changing rooms can be accessed by a 85cm wide door, with a 20cm high step

Pinelodges-Useful Information

The following tables summarise the lodges which are available at Sandybrook Country Park - sorted by number of berths. Please note the information and measurements presented in the tables are taken from a sample of lodges and may not be totally accurate for all lodges*, especially with respect to the height and number of steps to access entrance doors. If you have any specific needs or concerns about your accommodation please do not hesitate to contact a member of staff so that we may ensure that facilities are suitable.

**Some of our lodges are available with level entry; please contact us for details on availability*

2 Berth Lodges	Lodge Details	Tissington	Elvaston
	Pathway step height	0cm	0cm
	Pathway width	60cm	124cm
	Steps on lodge entry	2	3
	Narrowest point of veranda	118cm	118cm
	Handrail to assist access to lodge	Yes	Yes
	Main doorway width	80cm	80cm
	Typical internal doorway width	60cm	60cm
	Kitchen worktop height	90cm	90cm
	Worktop under space	No	No
	Kitchen table height	78cm	78cm
	Bed height	58cm	58cm
	Typical bedside width	76cm	80cm
	Shower entry height	54cm	20cm
Bathroom grab rail	No	No	

4 Berth Lodges	Lodge Details	Riber	Riber- Wheelchair Friendly	Riber Skyline
	Pathway step height	0cm	N/A	0cm
	Pathway width	60cm	124cm	90cm
	Steps on lodge entry	3	N/A	2
	Narrowest point of veranda	120cm	120cm	120cm
	Handrail to assist access to lodge	Yes	Yes	Yes
	Main doorway width	75cm	81cm	78cm
	Typical internal doorway width	60cm	81cm	65cm
	Kitchen worktop height	90cm	80cm	90cm
	Worktop under space	No	Yes	No
	Kitchen table height	78cm	78cm	78cm
	Bed height	58cm	58cm	58cm
	Typical bedside width	90cm	120cm	80cm
	Shower entry height	54cm	0cm	56cm
Bathroom grab rail	No	Yes	In Bath	

6 Berth Lodges	Lodge Details	Peveril
	Pathway step height	0cm
	Pathway width	60cm
	Steps on lodge entry	3
	Narrowest point of veranda	105cm
	Handrail to assist access to lodge	Yes
	Main doorway width	74cm
	Typical internal doorway width	70cm
	Kitchen worktop height	90cm
	Worktop under space	No
	Kitchen table height	78cm
	Bed height	58cm
	Typical bedside width	60cm
	Shower entry height	60cm
Bathroom grab rail	No	

8 Berth Lodges	Lodge Details	Hartington
	Pathway step height	0cm
	Pathway width	64cm
	Steps on lodge entry	0
	Narrowest point of veranda	105cm
	Handrail to assist access to lodge	Yes
	Main doorway width	78cm
	Typical internal doorway width	66cm
	Kitchen worktop height	90cm
	Worktop under space	No
	Kitchen table height	80cm
	Bed height	50cm
	Typical bedside width	60cm
	Shower entry height	60cm
Bathroom grab rail	No	

Other Useful Information

A car is recommended to get the most from your holiday at Sandybrook.

Nearby Towns/Villages

Ashbourne-1 mile

Derby-12 Miles

Matlock-14 Miles

Buxton-20 Miles

Transport

In the nearest town (Ashbourne), you will find most amenities including supermarkets, cafés, banks and post office. Ashbourne has all of the essentials such as petrol station, post office, chemist and also the closest cash machine to Sandybrook Country Park.

Derby, the nearest city to Sandybrook Country Park, is also home to the nearest hospital (Derby City Hospital) and train station.

Useful Contacts

NHS Helpline-0845 4647

Kirtley Broom & Ward Medical Centre-01335 342666
-01335 300588

Joel, Nicholson & Macleod Medical Centre-01335 343784
-01335 346026

Derby City Hospital, Uttoxeter Rd, Derby-01332 340131

Derbyshire Royal Infirmary, London Rd, Derby-01332 347141

Veterinary Surgery=01335 342227